



Vanfax[®]

CONNECT



Manufacturing Defects Claims Codes



Standardizing our reason codes will **enhance claims management**, facilitate effective analysis, and enable suppliers to implement accurate and sustainable corrective actions.

The Vanfax updated list of manufacturing defects reason codes is organized into **7 distinct defect categories** enabling accurate issue identification and analysis.

**HAVING AN MANUFACTURING DEFECT ON A PART?
PLEASE USE ONE OF THE CODES BELOW ON THE RETURN FORM**

A - GLASS

A1	Bending/Curvature
A2	Dimension
A3	Optic distortion
A4	Delamination
A5	Bubbles
A6	Scratch
A7	Dirt interlayer
A8	Shell
A9	Bad logo removal
A10	Glass with logo
A11	Color or tint
A12	Incorrect Hole or Drilling
A13	Spontaneous breakage
A14	Stain or haze
A17	Grinding
A19	Other logo related issues
A21	(PVB) shadeband position or shape
A22	(PVB) shadeband colour

B - SILKPRINT

B1	Missing blackband or dots
B6	Position blackband or dots
B7	Dimension blackband or dots

C - MIRROR BUTTON

C1	Missing
C2	Adhesion
C5	Position
C6	Dimension
C7	Damaged

D - MOLDING

D1	Damaged
D2	Missing
D4	Adhesion
D5	Position
D6	Incorrect Molding on the Windshield
D7	Dimension

E- SENSOR OR CAMERA

E1	Missing
E2	Incorrect Sensor/Camera Bracket
E4	Air bubbles
E5	Position
E6	Adhesion
E7	Damaged or faulty
E8	Dimension

J - HEATING OR ANTENNA

J1	Missing
J2	Position
J3	Damaged
J4	Dimension
J5	Incorrect heating/antenna connector
J6	Electrical Continuity
J7	Adhesion



O - ADAS

O1	ADAS calibration
O2	Head Up Display (HUD)